








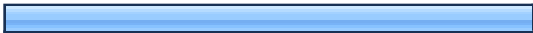


1. In what grade level are you home-based?

| | | Response Percent | Response Count |
|-------------------------|---|------------------|----------------|
| Elementary Grade Level |  | 46.4% | 141 |
| Junior High Grade Level |  | 16.4% | 50 |
| Secondary Grade Level |  | 36.8% | 112 |
| LRC and/or Operations |  | 0.3% | 1 |
| answered question | | | 304 |
| skipped question | | | 1 |





2. What is your position?

| | | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Certified Staff |  | 80.1% | 238 |
| Support Staff |  | 17.2% | 51 |
| Administration |  | 2.7% | 8 |
| answered question | | | 297 |
| skipped question | | | 8 |






3. When members of the district technology department visit my building, they are courteous and treat the staff and students with respect.

| | | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Strongly Agree |  | 79.6% | 234 |
| Agree |  | 18.0% | 53 |
| Disagree | | 0.0% | 0 |
| Strongly Disagree | | 0.0% | 0 |
| Don't Know |  | 2.4% | 7 |
| answered question | | | 294 |
| skipped question | | | 11 |





4. District technology employees communicate effectively with staff members.

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Strongly Agree |  | 68.1% | 201 |
| Agree |  | 26.8% | 79 |
| Disagree |  | 1.4% | 4 |
| Strongly Disagree | | 0.0% | 0 |
| Don't Know |  | 3.7% | 11 |
| answered question | | | 295 |
| skipped question | | | 10 |




5. As a district employee, I have appropriate access to technology that I need in order to do my job.

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Strongly Agree |  | 57.3% | 169 |
| Agree |  | 35.3% | 104 |
| Disagree |  | 4.7% | 14 |
| Strongly Disagree |  | 1.7% | 5 |
| I don't know |  | 1.0% | 3 |
| answered question | | | 295 |
| skipped question | | | 10 |






6. The district technology department updates me on the "big picture" of what the priorities are across the district.

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Strongly Agree |  | 60.0% | 177 |
| Agree |  | 33.9% | 100 |
| Disagree |  | 3.1% | 9 |
| Strongly Disagree | | 0.0% | 0 |
| Don't Know |  | 3.1% | 9 |
| answered question | | | 295 |
| skipped question | | | 10 |





7. The district technology department responds to work order requests in a timely fashion.

| | | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Strongly Agree |  | 70.5% | 206 |
| Agree |  | 23.6% | 69 |
| Disagree | | 0.0% | 0 |
| Strongly Disagree | | 0.0% | 0 |
| Don't Know |  | 5.8% | 17 |
| answered question | | | 292 |
| skipped question | | | 13 |

8. After requests are addressed, I feel that I am properly notified regarding the status of the request and whether it was resolved or not.

| | | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Strongly Agree |  | 62.2% | 179 |
| Agree |  | 28.8% | 83 |
| Disagree |  | 1.4% | 4 |
| Strongly Disagree |  | 0.3% | 1 |
| Don't Know |  | 7.3% | 21 |
| answered question | | | 288 |
| skipped question | | | 17 |

9. The district technology department focuses on the needs of our students when making decisions.

| | | Response Percent | Response Count |
|-------------------|---|---------------------|-------------------|
| Strongly Agree |  | 49.3% | 145 |
| Agree |  | 34.4% | 101 |
| Disagree |  | 2.0% | 6 |
| Strongly Disagree | | 0.0% | 0 |
| Don't Know |  | 14.3% | 42 |
| answered question | | | 294 |
| skipped question | | | 11 |

10. What technology services are we doing well?

| | Response Count |
|-------------------|-------------------|
| | 128 |
| answered question | 128 |
| skipped question | 177 |

11. What suggestions do you have for improving district technology services?

| | Response Count |
|-------------------|-------------------|
| | 78 |
| answered question | 78 |
| skipped question | 227 |

Q10. What technology services are we doing well?

| | | |
|----|---|-----------------------|
| 1 | Keeping us informed Especially in the past year, quick response to problems I have had. | Apr 19, 2013 9:04 AM |
| 2 | Response time is great. | Apr 18, 2013 6:49 PM |
| 3 | Everything. | Apr 18, 2013 12:09 PM |
| 4 | I do not have any contact with anybody in the technology department. | Apr 18, 2013 7:37 AM |
| 5 | Excellent communication!! | Apr 16, 2013 11:05 AM |
| 6 | They repair things quickly! Always available to answer questions. | Apr 16, 2013 9:54 AM |
| 7 | The district technology does a great job! | Apr 16, 2013 8:18 AM |
| 8 | I am satisfied with all services at this time. | Apr 15, 2013 4:30 PM |
| 9 | Communication is an aspect technology services does very well. | Apr 15, 2013 4:27 PM |
| 10 | Work Orders are very quick | Apr 15, 2013 2:22 PM |
| 11 | Fixing things | Apr 15, 2013 1:12 PM |
| 12 | Providing training | Apr 15, 2013 12:34 PM |
| 13 | You do a great job of making the technology I need available for me and my students. | Apr 15, 2013 12:09 PM |
| 14 | I have actually seen the kids in the elementary school practicing their math with an ipad. It keeps them focused and interested in a fun way. | Apr 15, 2013 12:03 PM |
| 15 | Fixing work orders in a timely manner. | Apr 15, 2013 11:56 AM |
| 16 | Communication and updates on any problems with technology are always immediately addressed. | Apr 15, 2013 11:53 AM |
| 17 | As far as I am concern, you all are performing a good job. | Apr 15, 2013 10:50 AM |
| 18 | Communicating with staff about technology issues and when they are resolved. | Apr 15, 2013 10:21 AM |
| 19 | Laptop repair | Apr 15, 2013 9:15 AM |
| 20 | The technology email updates are awesome! | Apr 15, 2013 8:57 AM |
| 21 | Our in-house tech guys at Valley and Southwoods are AWESOME!!!! | Apr 15, 2013 8:50 AM |
| 22 | Carl does a great job getting me the support I need to allow me to teach effectively. He also communicates well and provides multiple resources for me to allow me to problem solve some technology issues on my own. | Apr 15, 2013 8:48 AM |
| 23 | keeping us informed of what is going on sharing how other teachers are using technology providing classes | Apr 15, 2013 8:46 AM |
| 24 | email updates are great | Apr 15, 2013 8:02 AM |

Q10. What technology services are we doing well?

| | | |
|----|---|-----------------------|
| 25 | The guys are great. They are helpful and in good spirits when they have to come into my room. They never make me feel as though my questions are silly, though they probably are. :) | Apr 15, 2013 7:56 AM |
| 26 | Tech personnel seem knowledgeable and courteous. | Apr 15, 2013 7:51 AM |
| 27 | Keeping computers and laptops working and up-to-date. | Apr 15, 2013 7:50 AM |
| 28 | I love having the teacher laptop. | Apr 15, 2013 7:46 AM |
| 29 | I believe that WDM offers our staff and students the best of what new technology has to offer. | Apr 15, 2013 7:46 AM |
| 30 | Technology in the hands of our students is definitely a priority. | Apr 15, 2013 7:40 AM |
| 31 | All requests for hardware and software have been met. WiFi access is strong in all buildings. | Apr 15, 2013 7:24 AM |
| 32 | Technicians are diligent in solving even the most difficult problems. | Apr 15, 2013 7:21 AM |
| 33 | You do a nice job when Internet is down getting things up and running and keeping us informed. | Apr 15, 2013 6:35 AM |
| 34 | pretty much Everything! | Apr 15, 2013 6:34 AM |
| 35 | I do not access district technology | Apr 14, 2013 11:31 PM |
| 36 | Support, staff development | Apr 14, 2013 9:48 PM |
| 37 | I feel that our district is doing an outstanding job in its technology services. Brian Abeling is a wonderful communicator--impressive! | Apr 14, 2013 9:22 PM |
| 38 | Maintenance and repairs | Apr 14, 2013 9:22 PM |
| 39 | Love the IPAD project The speed of response is excellent | Apr 14, 2013 8:55 PM |
| 40 | I love all of the access we have to tutorials and FAQ...the blog is great and I really appreciate that Brian and others respond in a timely manner and a personal manner for questions or problems. | Apr 14, 2013 5:24 PM |
| 41 | Maintaining the network, keeping everything going | Apr 14, 2013 4:59 PM |
| 42 | There are many facets for students to access classroom material and the teacher. -Laptops for each team along with the two labs has made the past year or two wonderful. No headaches or worries about access to computers for your classroom. FANTASTIC! | Apr 14, 2013 4:58 PM |
| 43 | responding to work orders | Apr 14, 2013 4:44 PM |
| 44 | Great communication, timely help when there is a problem, constantly working to increase access to new technology | Apr 14, 2013 4:35 PM |
| 45 | Carl Sundermann | Apr 14, 2013 4:25 PM |

Q10. What technology services are we doing well?

| | | |
|----|--|-----------------------|
| 46 | Providing programs/accessibility for students at school and from home | Apr 14, 2013 4:09 PM |
| 47 | Maintenance of equipment, notifications of problems with service and resolution in a timely manner. | Apr 13, 2013 9:33 AM |
| 48 | Keeping staff informed whenever a situation arises. | Apr 12, 2013 5:41 PM |
| 49 | Service calls. Communication. | Apr 12, 2013 12:39 PM |
| 50 | Building tech support awesome! | Apr 12, 2013 12:37 PM |
| 51 | Carl | Apr 12, 2013 11:09 AM |
| 52 | Everything! Problems get fixed usually within the day. All of your are very patient with me during staff development or when I call/email with questions. Thank you! | Apr 12, 2013 9:59 AM |
| 53 | Immediate feedback and quickly fixing any problems that might occur | Apr 12, 2013 8:11 AM |
| 54 | Repairs are handled in a timely manner. | Apr 11, 2013 11:50 PM |
| 55 | Our tech people do a great job! I am thankful to have this great group of professionals working in our district. | Apr 11, 2013 9:22 PM |
| 56 | Ever friendly, ever helpful, ever knowledgable! | Apr 11, 2013 9:02 PM |
| 57 | The response time to work orders is great. When we have a problem they are accessable and will fix it quickly. Thank You. | Apr 11, 2013 5:39 PM |
| 58 | Brian Abeling's emails Technology sessions for staff development that Jackie Neuberger set up | Apr 11, 2013 4:47 PM |
| 59 | Service and repair, equipment replacement, software installation and upgrades. | Apr 11, 2013 4:19 PM |
| 60 | Computers, laptops, docucams for teachers. | Apr 11, 2013 3:52 PM |
| 61 | I am always singing to praises of our technology department to anyone that will listen. My husband is in the business world and I often listen to his complaints about the IT group in his company. He is very envious of the IT Department for WDMCS. | Apr 11, 2013 3:27 PM |
| 62 | I like the updates about new things and where the district's technology is at. | Apr 11, 2013 3:07 PM |
| 63 | I feel we have very good programs to work with. Staff is always available and I don't feel like an idiot when I have a question.Thank you for all you do for us! | Apr 11, 2013 2:30 PM |
| 64 | Good attitudes, work ethic, and expertise | Apr 11, 2013 2:24 PM |
| 65 | Work orders are easy to enter and Carl is quick to respond. | Apr 11, 2013 2:04 PM |
| 66 | Carl is awesome and the work order system is great. I appreciate all of the great communication from him and hints and the willingness to answer even the silliest of question that I might have in relation to technology. | Apr 11, 2013 1:31 PM |

Q10. What technology services are we doing well?

| | | |
|----|---|-----------------------|
| 67 | They can fix my problems quickly and do a good job of communicating with me. | Apr 11, 2013 1:28 PM |
| 68 | Everything! | Apr 11, 2013 1:20 PM |
| 69 | You are very quick to respond to work orders. | Apr 11, 2013 1:03 PM |
| 70 | They are great at communicating with me in a timely manner and fixing my technology problems. | Apr 11, 2013 12:41 PM |
| 71 | Infrastructure works well. Techs are awesome. | Apr 11, 2013 12:08 PM |
| 72 | PD days have been very good the last few years | Apr 11, 2013 11:13 AM |
| 73 | Response time is awesome! | Apr 11, 2013 10:54 AM |
| 74 | I am constantly impressed by how quickly you respond to questions. You guys are polite, friendly, and don't make fun when I ask what may be a stupid question! As a teacher I am also grateful for all the technology opportunities I have had. I have a laptop, and iPads and cameras to use with my kids. What a wonderful opportunity for them -- and me! You guys are great trainers. i feel that I have had proper and sufficient training on all of the technology offered. THANKS!!! | Apr 11, 2013 10:43 AM |
| 75 | I appreciate how helpful everyone is, no matter how silly my questions may seem. | Apr 11, 2013 10:15 AM |
| 76 | communication is great. work orders are quick. always help with problems on technology already in place | Apr 11, 2013 10:14 AM |
| 77 | I'm in the halls and study hall, so I'm not on the computer that much. | Apr 11, 2013 10:10 AM |
| 78 | All of my needs are met all the time. You all are great and usually give me more information than needed, but make sure I understand!!!! I know technology is a love/hate relationship, but you all handle it gracefully and professionally:) | Apr 11, 2013 9:53 AM |
| 79 | on-site service is excellent | Apr 11, 2013 9:49 AM |
| 80 | The techs do an amazing job with getting things taken care of in a timely manner. I feel WDM has a strong presence with the availability of technology. | Apr 11, 2013 9:46 AM |
| 81 | All of them :) | Apr 11, 2013 9:30 AM |
| 82 | answering questions, assisting in problems. Being positive | Apr 11, 2013 8:54 AM |
| 83 | Extremely accessible and extremely friendly and corteous. | Apr 11, 2013 8:49 AM |
| 84 | I love having access to all of the technology in my classroom. Projector, computer, laptop, digital presentor. I also feel that having access to my network drives and email, anywhere I am has helped me immensely. | Apr 11, 2013 8:43 AM |
| 85 | Staff is excellent! Response to work orders is outstanding! | Apr 11, 2013 8:41 AM |
| 86 | Have not had much contact this year with the Tech. Department, but when I have needed them in the past, they have been truly outstanding. Carl S at | Apr 11, 2013 8:25 AM |

Q10. What technology services are we doing well?

| | | |
|-----|--|-----------------------|
| | Valley is always on top of everything and such a help when any of us need help. | |
| 87 | I have had nothing but pleasant interactions with all of the technology staff. The last issue I had revolving around a problem with my CD burner was taken care of within 24 hours, and the person who assisted me stayed to check the equipment on multiple levels and helped me through the process of using a new program before leaving. I also appreciate the new and innovative ideas presented at professional development. I have worked in other districts before where the technology department was somewhat a mystery - I very much appreciate the transparency of the department in WDM and the efforts to move forward with technology in a timely manner. | Apr 11, 2013 8:24 AM |
| 88 | Updating District Website | Apr 11, 2013 8:23 AM |
| 89 | Brian does a great job with emails to let us know what is going on...and often with a great sense of humor! Mark Vance has worked on a few issues for me before and was prompt, courteous, helpful and got the issues resolved quickly. I have had to send a few requests Jackie's way and she responds asap every single time. My experiences with the tech department have been excellent. They have great attitudes and are more than willing to help. | Apr 11, 2013 8:23 AM |
| 90 | Keeping all the computers running properly. | Apr 11, 2013 8:18 AM |
| 91 | I love the quick response time to technology work orders and the time staff members take to help me troubleshoot the problem. | Apr 11, 2013 8:14 AM |
| 92 | Jackie, Mark and Marc are always very helpful when I call. Susan is helpful as will but does not always answer her phone. | Apr 11, 2013 8:09 AM |
| 93 | response to problems | Apr 11, 2013 8:07 AM |
| 94 | Carl Sundermann is really Supermann. All requests are met with timeliness, explanation, and courtesy. | Apr 11, 2013 7:58 AM |
| 95 | laptop carts are awesome to have available, and I know there is some extra upkeep with them. Thanks! | Apr 11, 2013 7:25 AM |
| 96 | Access to a wide variety of technology, desktops in all classrooms, laptops | Apr 11, 2013 7:24 AM |
| 97 | Carl is awesome - attitude, effort, knowledge, etc. | Apr 11, 2013 6:59 AM |
| 98 | repairing setting issues | Apr 11, 2013 6:51 AM |
| 99 | We have access to so much technology. I am aware of that when talking with other teachers in different districts - even in other states. | Apr 11, 2013 6:39 AM |
| 100 | The WDM tech blog is the best resource to find out what is up, hear the news, and search for solutions when problems come up. Fabulous job with this! | Apr 11, 2013 5:46 AM |
| 101 | The projectors/computers/document cameras in every room, increased mobile labs, upkeep has been great on the mobile and stationary computer labs themselves as well. | Apr 10, 2013 10:54 PM |
| 102 | Actually, everything! Great communication, a lot of support for issues in | Apr 10, 2013 10:32 PM |

Q10. What technology services are we doing well?

| | | |
|-----|--|-----------------------|
| | classrooms, very responsive to staff technology needs/updates/repairs. | |
| 103 | Computers in classrooms, I-Pads have both been great! Your videos on how teachers are using technology has been appreciated. Service of BTL has been great! | Apr 10, 2013 10:19 PM |
| 104 | Everything! I don't know how you folks manage to stay sane with everything you have to put up with. Not only do you stay sane, you smile through it all. You really are a remarkable group of people. | Apr 10, 2013 9:42 PM |
| 105 | The technology department is doing a great job with all the technological services. | Apr 10, 2013 9:34 PM |
| 106 | Service. The tech department does a great job of communicating. I can't always get Brian to see things my way but he is always prompt and gracious in turning my ideas down (apple, iPads, Walnut Creek being a pilot school for 1:1's). Ted | Apr 10, 2013 9:11 PM |
| 107 | I am always informed on easier ways to access my needed drives from various locations. | Apr 10, 2013 8:56 PM |
| 108 | Tech services responds to problems as quickly as possible and tries to make the best decisions possible given funding and resource constraints. | Apr 10, 2013 8:52 PM |
| 109 | Jackie does an AMAZING job teaching people who are not always real "techy." I appreciate the handouts. All the technology people are so helpful and courteous. | Apr 10, 2013 8:51 PM |
| 110 | Repairs, trying to meet today's needs. | Apr 10, 2013 8:36 PM |
| 111 | Tech people are out to help very fast. The updates from Brian do a good job keeping us posted. | Apr 10, 2013 8:30 PM |
| 112 | technology classes and training | Apr 10, 2013 8:24 PM |
| 113 | The technology department continues to strive to have teachers integrate technology, make us comfortable with it, and use it to powerfully enhance learning. | Apr 10, 2013 8:22 PM |
| 114 | Brian does a great job of keeping everyone throughout the district informed of technology updates, issues, and future plans. In addition, technology issues (work orders) are always handled in a timely manner. | Apr 10, 2013 8:15 PM |
| 115 | I have to say I love the badge scanners on computer labs. We definitely need to look at getting these on all labs. | Apr 10, 2013 8:14 PM |
| 116 | Carl at VHS is GREAT:) | Apr 10, 2013 8:07 PM |
| 117 | Repair and communication | Apr 10, 2013 7:50 PM |
| 118 | all | Apr 10, 2013 7:30 PM |
| 119 | Work order response | Apr 10, 2013 7:25 PM |
| 120 | Infinite campus...usually | Apr 10, 2013 7:24 PM |

Q10. What technology services are we doing well?

| | | |
|-----|--|----------------------|
| 121 | Quick service on tech orders. Carl is awesome and for that matter the whole crew is awesome. | Apr 10, 2013 7:06 PM |
| 122 | Resolving work orders | Apr 10, 2013 6:47 PM |
| 123 | Fixing and correcting issues | Apr 10, 2013 6:44 PM |
| 124 | Quick support when troubleshooting problems. Communication is great too! | Apr 10, 2013 6:44 PM |
| 125 | The technology classes that have been offered. The frequent communication as to what is occurring with technology in classes. | Apr 10, 2013 6:43 PM |
| 126 | Everything! People are so nice and don't make those of us lacking tech skills feel dumb. We are so lucky to have such a great tech dept. in wdm! | Apr 10, 2013 6:37 PM |
| 127 | I am thoroughly impressed with the work of our district's technology department. | Apr 10, 2013 6:31 PM |
| 128 | Since Carl set up the work order system, I like getting the feedback that a work order is opened/closed, etc. | Apr 10, 2013 6:22 PM |

Q11. What suggestions do you have for improving district technology services?

| | | |
|----|--|-----------------------|
| 1 | Getting our non district tech partners to respond more quickly to problems (not sure you can do much here). There has to be a way to get more out of IC than we currently can. | Apr 19, 2013 9:04 AM |
| 2 | Why doesn't our school see Spencer, Marc, and the other guy (sorry) any more? Sometimes I just want it fixed and don't need a long discussion about it. | Apr 18, 2013 6:49 PM |
| 3 | I would love to see the Teacher Laptop Initiative renewed once our current laptops get old enough to retire. As part of that, I hope we can at least consider a laptop/tablet hybrid, as I think both have great tools to offer for teachers. | Apr 18, 2013 12:09 PM |
| 4 | Can't think of any areas that need improvement. | Apr 16, 2013 12:50 PM |
| 5 | Continued opportunities for training / learning about new technology options for our students. | Apr 16, 2013 11:05 AM |
| 6 | Doing great! Maybe a monthly newsletter focusing on what other teachers are doing in the district so we can try things in our classroom. Good apps out there. | Apr 16, 2013 9:54 AM |
| 7 | I usually never hear back from them if they work on my computer(s) in the classroom whether it was resolved or not. It is usually an in and out ordeal. | Apr 16, 2013 8:18 AM |
| 8 | Limiting the number of outages. I know this is outside the control or scope of duties for technology services. | Apr 15, 2013 4:27 PM |
| 9 | None | Apr 15, 2013 4:21 PM |
| 10 | I think it would be nice to have more time during PD days for training in software, programs, etc. that we can use with our students. I know classes are offered outside the school day, but it would be nice to have more during our PD days. | Apr 15, 2013 4:03 PM |
| 11 | Bring in mini classes that had for staff development and address again projects that others are developing with technology. Time is issue...when you learn something new, you need time to create and implement a 2nd time so that it will stick. Staff are doing wonderful things in many areas...sure wish we could have IPADS. How many are at each building? | Apr 15, 2013 1:12 PM |
| 12 | None at this time. | Apr 15, 2013 12:03 PM |
| 13 | We need another set of laptops or chrome books to use in the library for research. | Apr 15, 2013 11:56 AM |
| 14 | Printgroove (including its driver) is a very tedious process. Collate option should be checked by default. | Apr 15, 2013 10:50 AM |
| 15 | Provide associates with an Ipad for note taking and for assisting their assigned students. | Apr 15, 2013 10:16 AM |
| 16 | Keep Carl and Craig! They are indispensable! | Apr 15, 2013 8:50 AM |
| 17 | Teachers should have more than 3 iPads, a program that would allow iPads to be displayed via projector (such as Reflector or apple tv), teachers need more training on the new technology that is constantly changing. We need to learn how to implement technology, ways it can be used in the classroom other than | Apr 15, 2013 8:29 AM |

Q11. What suggestions do you have for improving district technology services?

| | | |
|----|---|----------------------|
| | just games. There are plenty of apps that require students to CREATE and think deeply. Teachers need TIME and guidance in order to advance our students in the world of technology. | |
| 18 | Would like more training sessions like what we did on our staff devel. day (session G?). I'd like to learn more about what's "out there" and how to use I.C. more effectively. | Apr 15, 2013 8:02 AM |
| 19 | none | Apr 15, 2013 7:51 AM |
| 20 | All teachers need an ipad. | Apr 15, 2013 7:46 AM |
| 21 | Maybe have someone who really knows iPods teach a class on iPod use in the classroom rather than iPad instructors. | Apr 15, 2013 7:46 AM |
| 22 | None | Apr 15, 2013 7:40 AM |
| 23 | VSW is willing to look at a 1:1 program for our students so what groundwork needs to be done in the building to support. | Apr 15, 2013 7:24 AM |
| 24 | We are way behind other districts. We need tech integrationists to help teachers integrate tech. Jackie does a great job, but 1 person is not enough. | Apr 15, 2013 6:35 AM |
| 25 | Bluntly, I don't feel like access to technology is allocated in an appropriate manner. However, I don't feel like that is the technology dep't's fault. I really think the board and TLS need to examine which schools are in the most need of district contributed funds to purchase and update technology. We really need to get out of this mindset that fair is equal. The district needs to examine tech needs at a building level and then also at a student level to see which students need the most support to get access to quality, high-engagement and learning-focused tech. | Apr 14, 2013 5:24 PM |
| 26 | I would like some instruction -either in a class or even written instructions on the K drive- to help me learn some of the tech tools we have learned about but aren't able to fully integrate into our routine. For example, I know about Prezi and Dropbox, but haven't had the time to really figure out how to do them! | Apr 14, 2013 4:59 PM |
| 27 | - Accessing the drives from home can sometimes be extremely difficult and aggravating for students. -Safari Montage is also more frustrating than beneficial. Is there a way to help this? - Having three Ipad for the room isn't very helpful. Luckily mulitple teachers have Ipads and usually will allow you to borrow them for a 'stations' or 'partner' activity. Could use one class set for teachers to check out though. This would allow students to learn individually and work with the apps! | Apr 14, 2013 4:58 PM |
| 28 | Have more people like Carl Sunsermann | Apr 14, 2013 4:25 PM |
| 29 | This may not be in the category of services but funding available for subject specific software. | Apr 13, 2013 9:33 AM |
| 30 | None | Apr 12, 2013 5:41 PM |
| 31 | Teach special ed. associates how to use the devices and programs that the kids use. Example: the teachers let the kids use ipads, the kids ask me how to | Apr 12, 2013 5:38 PM |

Q11. What suggestions do you have for improving district technology services?

| | | |
|----|--|-----------------------|
| | do/find something. I can't answer, because I don't know how to use it. | |
| 32 | Clone Carl | Apr 12, 2013 11:09 AM |
| 33 | I would like my computer in a more accessible place or even a workstation in the front of my room so I can have better access to share more technology ideas with my students. | Apr 12, 2013 8:57 AM |
| 34 | None ~ you guys are doing a terrific job. | Apr 11, 2013 9:02 PM |
| 35 | More Ipads for the kids or at least 13 per classroom so whole class can share. | Apr 11, 2013 3:52 PM |
| 36 | It took over 2 weeks to get my projector bulb replaced. I use the projector every day, so having a mobile unit and having to get a laptop each day or dvd player and speakers to hook up and find plugs was an inconvenience. But now I know not to wait to put in a work order when it blows out, but as soon as it gets lighter to put in a request. | Apr 11, 2013 3:07 PM |
| 37 | I think there needs to be more training offered to support staff. Instead of the secretaries learning about customer service, maybe we could have some technology training! | Apr 11, 2013 2:30 PM |
| 38 | It should not be so difficult to meet the technology needs of students and classrooms. I recently asked for one additional computer for student use and was unable to get it. My class cap exceeds the number of computers available. | Apr 11, 2013 2:04 PM |
| 39 | No real suggestions. You are doing an excellent job. | Apr 11, 2013 1:28 PM |
| 40 | None at this time. | Apr 11, 2013 1:20 PM |
| 41 | N/A | Apr 11, 2013 1:03 PM |
| 42 | I have no suggestions right now. District technology services is great. | Apr 11, 2013 12:41 PM |
| 43 | Beef up wireless as that is the direction everything seems to be heading. | Apr 11, 2013 12:08 PM |
| 44 | More WED collab day trainings. I think we are severely lacking those. | Apr 11, 2013 11:13 AM |
| 45 | still not enough computers in our building. Much much better since we got a cart for each team, but still hard to plan lessons if you don't know if the devices will be available | Apr 11, 2013 10:14 AM |
| 46 | none | Apr 11, 2013 10:10 AM |
| 47 | be more forthcoming and include those who will be impacted by changes before they occur | Apr 11, 2013 9:49 AM |
| 48 | I think it would be very beneficial to have a certified technology integration teacher to help staff with implementing all the wonderful technology resources we have. | Apr 11, 2013 9:46 AM |
| 49 | None; I think you're awesome :) | Apr 11, 2013 9:30 AM |
| 50 | Keep doing what you are doing.....it is working!!! | Apr 11, 2013 8:54 AM |

Q11. What suggestions do you have for improving district technology services?

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| 51 | I would like to see annual pd over the new web tools available. I recently discovered symbaloo and love it. I pass it on to the teachers I know, but it would be nice to hear from others what they are using, or the suggestions from the tech department of what resources are available. | Apr 11, 2013 8:43 AM |
| 52 | A class for Office 2010, support staff included. the more knowledge the better we serve teachers and students. | Apr 11, 2013 8:25 AM |
| 53 | I would like to see more time given to the technology department during staff development to share new ideas. I feel like the technology department is always striving to help teachers succeed and that having more interaction with the LRC group on a building level would be beneficial. | Apr 11, 2013 8:24 AM |
| 54 | 1. Get the message out to Teachers on the "Big Pictrue" 2. Being fair or equal on what technology services or devices that can be offered to school buildings. | Apr 11, 2013 8:23 AM |
| 55 | None. | Apr 11, 2013 8:23 AM |
| 56 | Hire a technology teacher! Do not throw more on to my loaded plate. | Apr 11, 2013 8:10 AM |
| 57 | When updating technology i.e. IC Revtrack, Paypal it would be nice to know what the updates are before we go in and find that something has changed. The secretary meetings this year have been focused on treating the customer with respect while I understand that it should not take 9 months to learn that when their are other things that we should be informed of. | Apr 11, 2013 8:09 AM |
| 58 | get every classroom some ipads! | Apr 11, 2013 8:07 AM |
| 59 | Better resources for programs: there are bells and whistles to Outlook and Infinite Campus that would benefit staff and community if we were trained in how to use these. It is frustrating when even seeking assistance with programs emails are not responded to, and there is no where to find help. | Apr 11, 2013 7:58 AM |
| 60 | More money on toshiba copiers at the school buildings :) | Apr 11, 2013 7:25 AM |
| 61 | contact technician directly | Apr 11, 2013 6:51 AM |
| 62 | More training for the building level tech people might be helpful. | Apr 11, 2013 5:46 AM |
| 63 | None at the moment | Apr 10, 2013 10:54 PM |
| 64 | None. Thank you for everything you do for students, staff, and parents of WDM. | Apr 10, 2013 10:32 PM |
| 65 | I think we need to pursue 1:1 as a smaller group and farm it out to all schools eventually. These kids don't just need devices they need more knowledge in software and audio/video, app creation. | Apr 10, 2013 9:11 PM |
| 66 | I'd like to know more about innovative things other districts are trying. Perhaps that could be part of the tech updates. | Apr 10, 2013 8:52 PM |
| 67 | Having more technology at our finger tips | Apr 10, 2013 8:36 PM |
| 68 | More laptops and/or I-pads for students | Apr 10, 2013 8:24 PM |

Q11. What suggestions do you have for improving district technology services?

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| 69 | Continue to make more services available. | Apr 10, 2013 8:07 PM |
| 70 | more PD opportunities | Apr 10, 2013 7:30 PM |
| 71 | Keyboarding software update | Apr 10, 2013 7:25 PM |
| 72 | support staff training | Apr 10, 2013 7:10 PM |
| 73 | Keep up the good work | Apr 10, 2013 7:06 PM |
| 74 | More updated equipment | Apr 10, 2013 6:44 PM |
| 75 | No comments in the service but the need for more laptops is a must in out elementary building. | Apr 10, 2013 6:43 PM |
| 76 | Our district needs to (again) look at a technology curriculum for K-6. Other surrounding districts have technology teachers for each building and are implementing classes that teach technology skills to their young people. This should not fall on the shoulders of regular classroom teachers. We talk so much about preparing our students to be 21st Century learners, but when it comes to helping WDM students with their technology skills I think is an area that is lacking. | Apr 10, 2013 6:35 PM |
| 77 | Keep on keeping on---and keep pushing to be on the"edger" of new technology. | Apr 10, 2013 6:31 PM |
| 78 | Fix the email so I don't have to do Jackie's fix every time I log into a new computer. New projector cameras. My black one is really bad compared to new ones science has. | Apr 10, 2013 6:22 PM |