

Q11 What suggestions do you have for improving district technology services?

Answered: 126 Skipped: 246

#	Responses	Date
1	Have your network guy work on his people skills. He has a large ego that won't allow him to see anybody else point of view.	5/26/2016 3:30 PM
2	The only reason I couldn't say strongly agree to all questions as that the person doing the wifi training for us and he was short, curt, and acted like we were a bunch of morons wasting his time. He zoomed through the training and then made snide comments when we were confused. Other than that experience, I think the tech department is awesome!	5/26/2016 3:29 PM
3	To increase equitable access to an education I think all students should have a computer that they can use at school and after school. I think the technology dept. should help advocate and lead this change.	5/25/2016 12:29 PM
4	Well, I'd love to see an option for a touch-screen/laptop hybrid as the next teacher device. Otherwise, I think we're in great shape.	5/24/2016 3:10 PM
5	Add more wi-fi routers. There are blank spots in our building.	5/24/2016 11:06 AM
6	services are great. Classroom teachers could really use an ipad cable to use on our overhead projectors	5/23/2016 10:21 PM
7	None, I trust you to meet our needs	5/23/2016 6:35 PM
8	I would like to see a different tech support person at our school. Joe Bittick should be our support person. I feel like he has more availability and has more tech knowledge. Tyler has been an "ok" resource person, but Joe has been more helpful.	5/23/2016 10:30 AM
9	Student laptops that can print and for subject areas that use technology the most.	5/23/2016 8:04 AM
10	Train support staff on technology that our kids are using--they frequently ask me questions when they are using iPads, and all I can do is say "I don't know, keep trying to figure it out". We have received no training on iPads, yet we are expected to be able to help our students when they use them. Also, the computers frequently run quite slowly.	5/22/2016 8:43 PM
11	Move toward district-wide one-to-one.	5/21/2016 1:44 PM
12	keep doing what you are doing	5/21/2016 9:54 AM
13	Training for all on how to use the new screens and cameras that were just installed in our building.	5/21/2016 6:35 AM
14	Let's get rid of Google email. After nearly a year of google email, I still find it difficult to navigate. I vote to go back to Outlook.	5/20/2016 1:06 PM
15	I suggest providing more professional development surrounding Google for elementary staff.	5/20/2016 12:52 PM
16	As online apps become better and easier we will need greater student access at Valley (more Chromebooks). Our district wide PD day would be better used as a technology day as we have done in the past, rather than listening to a "pay per view" speaker provide a canned speech.	5/20/2016 10:18 AM
17	Why does Valley get their own technician? I think the jr highs might have more technology, yet they reduced our tech support options at our school and yet Valley gets to keep a full time tech. This should be reevaluated.	5/20/2016 9:59 AM
18	Perhaps this is already happening, but it'd be cool to see our TD reach out to teachers with new, innovative technologies. In other words, getting access to newer, lesser-known technologies and asking teachers to try it out in their classrooms. Also, we should have at least one PD day per year that is strictly breakout sessions covering new technologies to use in the classroom. These are, in my opinion, the best PD days we have.	5/20/2016 8:13 AM
19	Need funding for cutting edge education on software. Tired of doing it on line looking for tune up funds.	5/19/2016 9:58 PM
20	none	5/19/2016 5:28 PM
21	Don't change what isn't broke.	5/19/2016 4:05 PM
22	Keep doing what you're doing!	5/19/2016 3:17 PM
23	Make sure they have the resources and time to meet the needs of the district.	5/19/2016 3:03 PM

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24	You guys created a great video on how to connect mobile devices to the new wifi. It would be great to see some video like that for parents and things like Infinite Campus. Possibly including how to download it onto different mobile devices as well clearly displaying our district ID # needed to login for the first time. Also maybe some sort of user video for how to use infinite campus for parents- Maybe work with district translators to then translate the videos? Partner with schools on back to school nights or conferences etc. to be available to help parents load/use infinite campus and maybe even teach them how to sign up for an email account, load on a mobile device and read/respond to emails.	5/19/2016 2:57 PM
25	Overall, I feel that the communication needs to be more effective and take into consideration the comfort levels of all staff members concerning technology. There is an assumption that every staff member is under the age of 30 and has unlimited time during the day or at night to read and figure out emails or lengthy directions or set up laptops and ipads. At times, I feel intimidated if I ask a question or ask for help. I do not sit at a computer all day! I have also been at some technology "trainings" when the technology person has moved through the information too quickly and then gotten frustrated with us because we asked questions due to our computer/laptop/ipad not responding as quickly as he spoke. I think that is unprofessional.	5/19/2016 2:43 PM
26	Maybe a chain of command to follow for acquiring new devices we think will enhance the classroom. Not quite sure what we can/should ask for.	5/19/2016 2:43 PM
27	Give Sundermann and Abeling raises.	5/19/2016 2:28 PM
28	Just keep up the good work! Thank you for all you do!	5/19/2016 2:23 PM
29	We have been moving heavily to the use of chromebooks but right now we cannot monitor what students are doing when they are on them in class. I wish we had something like the Lanschool we use in the computer labs to monitor what students are on while in our rooms. I know many of us have struggled with students cheating etc.	5/19/2016 1:59 PM
30	None	5/19/2016 1:18 PM
31	more follow training session during plc or in school times.	5/19/2016 12:30 PM
32	Can the technology services find a way for us at the middle school level to have on-line discussion. We cannot use Google+, but we need something. Last year I got Chromebooks, but no directions on how to use them or care for them. My cart needs repairs. Who does that? Will the Chromebooks ever be cleaned or is that my job? How do I clean them? I am sure they are a cesspool of germs/bacteria.	5/19/2016 12:26 PM
33	Keep doing what you all are doing! You guys are amazing and deserve a room with a view!	5/19/2016 12:02 PM
34	Just going one-to-one for all students. I know, I know, not really what you were asking... :)	5/19/2016 11:55 AM
35	Continue to keep us updated with the current trends and tools available.	5/19/2016 11:31 AM
36	There is always room for improved communication.	5/19/2016 11:27 AM
37	None!	5/19/2016 11:10 AM
38	Still unsure about iPads but with practice I will improve....	5/19/2016 11:09 AM
39	Recently classroom teachers were given iPads as part of the science technology. Are there plans to replace iPads for other teachers -- reading, ELL, ELP?	5/19/2016 11:02 AM
40	I liked the email updates that are more frequent	5/19/2016 10:56 AM
41	Most frequent questions asked site with answers .	5/19/2016 10:54 AM
42	None. Keep up the good work!	5/19/2016 10:40 AM
43	Have someone other than Susan Tiemens cross-trained so that if IC help is needed when she is gone the answer isn't .."Susan's the only one that knows how to help you"	5/19/2016 10:34 AM
44	none	5/19/2016 10:31 AM
45	none	5/19/2016 10:28 AM
46	Please do not send the guy who ran the WiFi update training back. The overall attitude of frustration and condescension does not do anything to help streamline the process, nor does this fit with the helpful and courteous demeanor of the rest of the people that have come to represent the technology group.	5/19/2016 10:12 AM
47	None. Everyone has been a great help. Maybe look into Macbooks instead. I would love and much rather prefer a Macbook.	5/19/2016 10:07 AM
48	Need LAN School at Walnut Creek. This will encourage teachers to utilize the program because they can better monitor appropriate use of technology with students. This would be really beneficial when interdisciplinary teachers combine classes to do a combined PBL unit.	5/19/2016 10:03 AM
49	None at this time	5/19/2016 9:57 AM

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50	Give Spencer a raise! Seriously-he attends all Southwoods' needs in a timely and professional manner. Big thanks!	5/19/2016 9:46 AM
51	none	5/19/2016 9:31 AM
52	Switch back to Outlook- trying to operate under google mail makes things more of a hassle. It's not intended to conduct day to day business.	5/19/2016 9:24 AM
53	Thank you for all you do! We are very lucky to have you all	5/19/2016 9:21 AM
54	Students who work in resource rooms are often lacking technology tools. These are the students who often need additional technology supports in order to be successful, and they are not available for use.	5/19/2016 9:14 AM
55	More training geared towards different type of learners - some written instructions but also more hands on training (one on one training in a small group setting) would be wonderful!	5/19/2016 9:14 AM
56	None at this time.	5/19/2016 9:10 AM
57	When updates are made to various software and Infinite Campus, the lack of training and "heads up" is very frustrating. Many, many times we realize there are updates and changes to the software and IC by logging in, not by a "heads up" from technology department. Then, no training or instructions are given and we have to figure it out by individual phone calls to technology.	5/19/2016 9:04 AM
58	None	5/19/2016 9:00 AM
59	NA	5/19/2016 8:58 AM
60	I have been told to call apple support this year to help with one of my ipads and as a teacher I don't have time to do that. I would appreciate, even if it takes longer, the technology team helping me solve the problem rather than calling apple support when I don't have time to do that during the school day.	5/19/2016 8:57 AM
61	None at this time	5/19/2016 8:54 AM
62	None, actually. You guys are excellent!	5/19/2016 8:51 AM
63	Keep doing what you do. There are many complaints going around but I never hear anything but good things about you people. Thanks for being a ray of sunshine in our tech world!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! Couldn't do my job without you.	5/19/2016 8:51 AM
64	I wish the kids could print from the Chromebooks - but it's making me work harder at going paperless! :)	5/19/2016 8:50 AM
65	Notify in advance of changes. When we started the school year, there were changes to infinite campus that we knew nothing about. On the first day of school our teachers were unable to take attendance. Created alot of unnecessary stress.	5/19/2016 8:48 AM
66	English teachers need to have chrome books or laptops in each classroom - or at least add another cart:) Middle school students have a chrome book cart in every classroom.	5/19/2016 8:44 AM
67	Keep up the great work!	5/19/2016 8:43 AM
68	Love the technology blog and appreciate the Emails sent out periodically by Brian. Keep those things going!	5/19/2016 8:42 AM
69	1:1 - it is time!	5/19/2016 8:39 AM
70	Not all teachers have access to technology --- (for example, traveling music teachers teaching here and there). . .not sure who needs to solve this. . .	5/19/2016 8:39 AM
71	Better chromebook cart. Hoping LAN school for chromebooks becomes a feasible solution to monitor that usage.	5/19/2016 8:36 AM
72	I wish more areas of the district had an online hub to find answers. Is this something you could help other areas work on?	5/19/2016 8:36 AM
73	More PD with effective APPS and ideas on iPad integration. I would love some kind of study group or create a district-wide committee that focuses on grade level applicable ideas for fresh, innovative use of all devices. Especially by 6th grades, the students are bored with the ideas we integrate because they have been used so much in the previous grades. Perhaps we need to add curriculum for standards for knowing how to use those devices just like typing and word processing with computers? I don't have enough time and brain capacity to constantly look for the new APP or program that has come out.	5/19/2016 8:30 AM
74	I think they do a great job!	5/19/2016 8:29 AM
75	none	5/19/2016 8:17 AM
76	None at this time.	5/19/2016 8:17 AM
77	Perhaps offer more support (hired if necessary) at Valley. I get asked to do a lot of tech support by my fellow teachers.	5/19/2016 8:15 AM
78	Keep us posted re: the 1:1 consideration,please.	5/19/2016 8:14 AM

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79	keep it up!!!	5/19/2016 8:13 AM
80	when using the internet to look up information, at times my computer will freeze for more than a minute before opening up the story.	5/19/2016 8:10 AM
81	We need to be 1:1 devices. iPads and chromebooks are great in the classroom, however students need to start taking their devices home and learning the responsibilities of using them for educational purposes.	5/19/2016 8:08 AM
82	It would be nice to have access to some more technology devices or go 1 on 1 at some point but I understand that it may take some time.	5/19/2016 8:08 AM
83	Timeline for moving from the "H Drive" to all Google.	5/19/2016 8:08 AM
84	Share the district plan with all administration.	5/19/2016 8:07 AM
85	If chrome books could be available in all classrooms, not just NTN, English, and Social Studies.	5/19/2016 8:05 AM
86	Suggestions as to how a building can successfully maintain laptop/chromebook carts and the computer lab would be appreciated.	5/19/2016 8:05 AM
87	none	5/19/2016 8:02 AM
88	Discussions on tech requests with teachers should not be during student contact time. Ask for a time to meet with the teacher instead of just showing up and expecting the teacher to talk.	5/19/2016 8:01 AM
89	Well.....these are small.....1. the cords under the "teacher" desk are not really well placed. 2. I have major issues with my microphone, 3. Docucams may need to be replaced soon, I use mine all the time and it is getting "darker." 4. I really would like deeper Google training for elementary staff, 5. the computer labs have issues with the cords as well. A larger issue is that I would really like to see us invest in more laptops/Chromebooks, whatever so there is more ease of access for entire classes and for children who could benefit from having full day access to a laptop on their desk.... I know this is expensive, but there are probably 4 kids in my room right now that would highly benefit from having a computer on their desk...and I am not talking Ipads. Those are too difficult to teach appropriate keyboarding skills. But this is a bigger issue I know. But again, thanks for all you do..... Mike Beranek	5/19/2016 8:01 AM
90	none	5/19/2016 7:55 AM
91	none	5/19/2016 7:53 AM
92	Keep doing a great job.	5/19/2016 7:53 AM
93	work on communication with all parties and consider all costs before making decisions	5/19/2016 7:50 AM
94	More training with Jackie!!!!!!!!!!!! There is so much more about old and new programs of which I am unaware and I would like to understand more about how they work.	5/19/2016 7:47 AM
95	keep up the good work	5/19/2016 7:47 AM
96	Have ITAC meet with them once a semester. Add Adam to the list of techs!!!	5/19/2016 7:46 AM
97	None.	5/19/2016 7:45 AM
98	Please allow nurses to have access to All Schools and not just individual schools. It is frustrating and takes too much time to search each elementary school to identify school student is enrolled in.	5/19/2016 7:45 AM
99	Keep up the great work!	5/19/2016 7:44 AM
100	None at this time, just continue to improve Wifi	5/19/2016 7:44 AM
101	When needing to educate an entire staff, SLOW DOWN and provide handouts like what Jackie Neuberger provides. She is the best instructor for teaching educators who aren't totally technology driven! Thanks Jackie!	5/19/2016 7:36 AM
102	NONE!	5/19/2016 7:34 AM
103	You removed the VHS players from the Elementary rooms and many resources are only on VHS	5/19/2016 7:33 AM
104	1:1 or at least a chrome cart in rooms. System-wide expansion of Google School products.	5/19/2016 7:31 AM
105	None	5/19/2016 7:26 AM
106	Many students use the WiFi for games and it would be nice if there access was limited.	5/19/2016 7:24 AM
107	Get rid of Windows based computers or at least switch to Mac laptops.	5/19/2016 7:18 AM
108	Expanding options for technology in the classroom.	5/19/2016 7:15 AM
109	nothing at this point that I can think of	5/19/2016 7:15 AM

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110	none - other than having a technology person full time in every building like back in the day - ha!	5/19/2016 6:59 AM
111	Keep up the great work!!	5/19/2016 6:58 AM
112	The business office staff use many programs to complete their jobs. I'm not sure what consideration could be given to improved the performance and capacity of the desk tops, but it would be very helpful.	5/19/2016 6:57 AM
113	More time for training.	5/19/2016 6:55 AM
114	Smart-boards in classrooms. This technology, when teachers are trained properly, increases student participation and involvement, and thus learning. I worked in a high school for 3 years in which every classroom had one and it contributed to positive learning outcomes. Training teachers is essential.	5/19/2016 6:53 AM
115	We should switch to laptops. As a teacher with a small room, having to take up room for giant desktops is a hassle and the cords are SO dangerous for little ones. If we switched to laptops, my students could work on the computer at their desks, we would have less cords, and more space for other activities/learning.	5/19/2016 6:52 AM
116	We have made great improvements in getting more hardware such as Chromebooks to students at the elementary level. With less sharing between colleagues, teachers and more frequently incorporate technology into lessons and practice. Continue to help teachers have access to technology.	5/19/2016 6:49 AM
117	Making technology equitable throughout the district. For years that was a priority. However this most recent year we now have students in some building that does not have as equal access to technology as others. If the district purchases tech for one building it should be that way though out the district.	5/19/2016 6:45 AM
118	Making grades 5-6 one to one.	5/19/2016 6:42 AM
119	As a special education teacher I have to do a lot of paperwork on the computer. I would really like to have a monitor that is widescreen (16:9), or dual monitors so that I can have a better resolution to work with.	5/19/2016 6:38 AM
120	None	5/19/2016 6:35 AM
121	classes for technology--how to use/better use smartboards, iPads, etc--not for credit, just hour or so tutorials	5/19/2016 6:31 AM
122	Better/improve email service - with more features, less hassles!	5/19/2016 6:31 AM
123	When tech persons come out it may be useful to explain how new things work to teachers	5/19/2016 6:30 AM
124	Switching to gmail seems to have taken us backwards in technology but I don't think it is an option to change it.	5/19/2016 6:26 AM
125	Spreading existing tech so thin at big buildings makes it very hard for teachers to consistently integrate.	5/19/2016 6:23 AM
126	Give teachers assistance in cleaning and maintaining the Chromebooks and the cart.	5/19/2016 6:09 AM