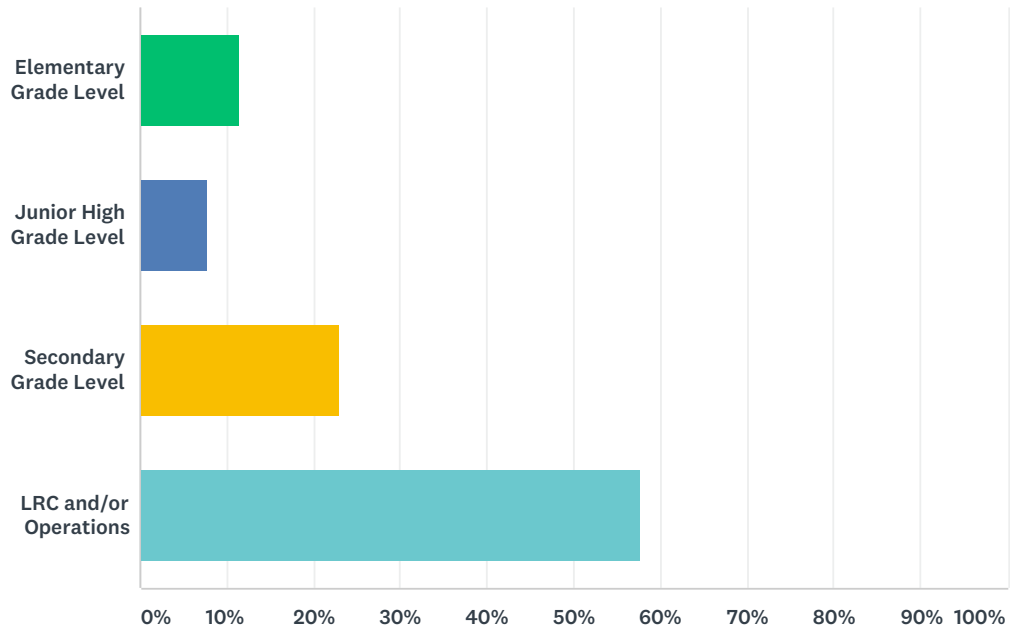


Q1 In what grade level are you home-based?

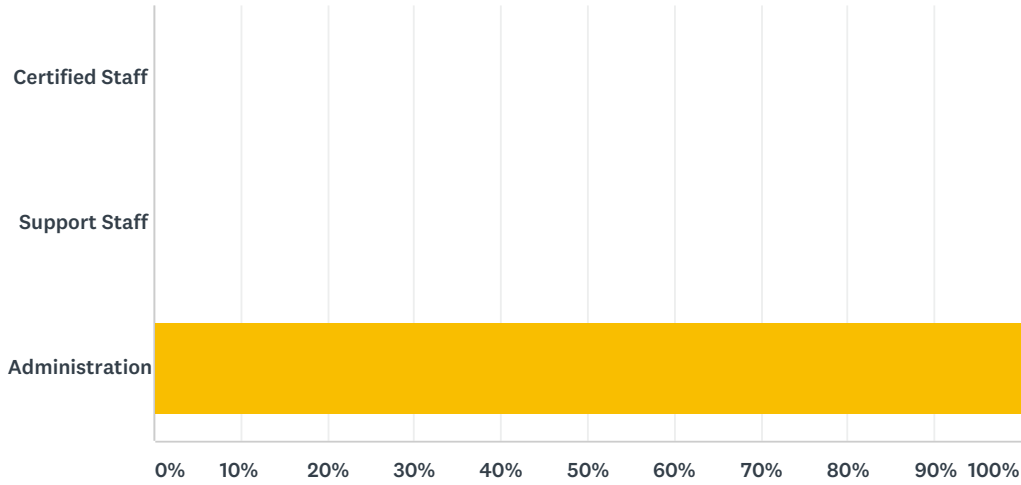
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Elementary Grade Level	11.54%	3
Junior High Grade Level	7.69%	2
Secondary Grade Level	23.08%	6
LRC and/or Operations	57.69%	15
TOTAL		26

Q2 What is your position?

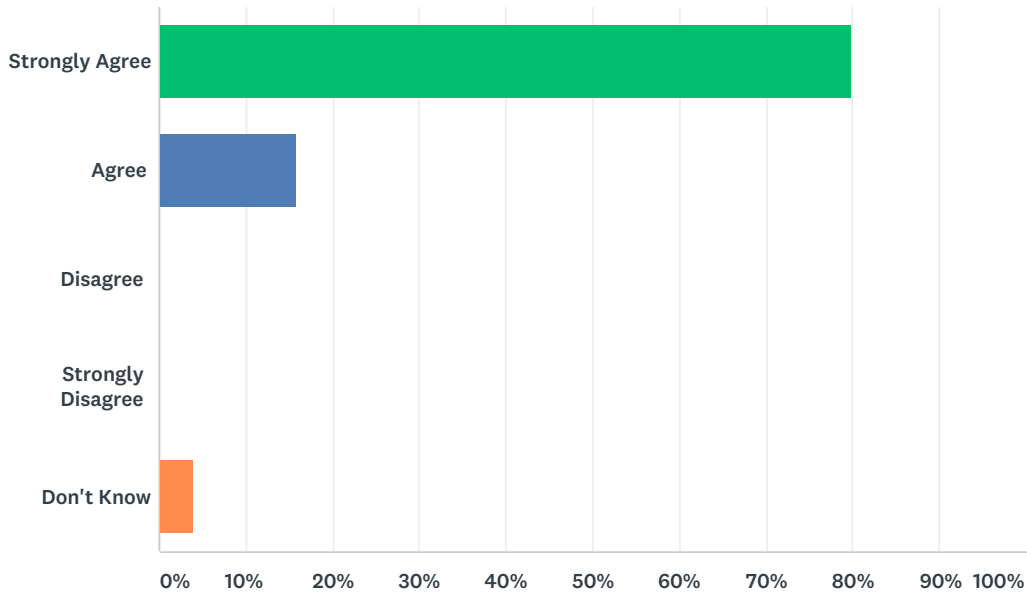
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Certified Staff	0.00%	0
Support Staff	0.00%	0
Administration	100.00%	26
TOTAL		26

Q3 When members of the district technology department visit my building, they are courteous and treat the staff and students with respect.

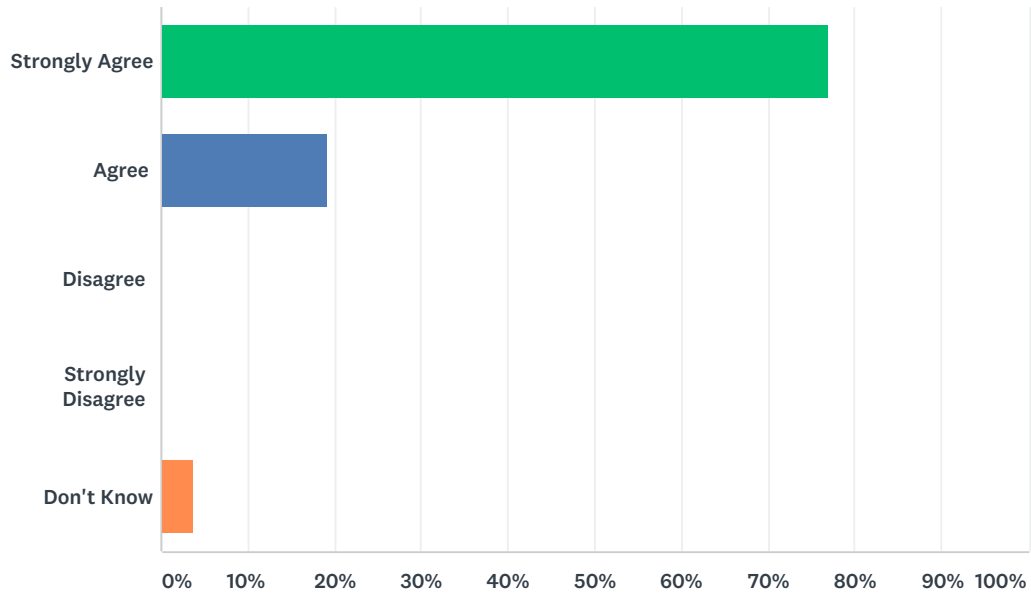
Answered: 25 Skipped: 1



ANSWER CHOICES	RESPONSES	
Strongly Agree	80.00%	20
Agree	16.00%	4
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Don't Know	4.00%	1
TOTAL		25

Q4 District technology employees communicate effectively with staff members.

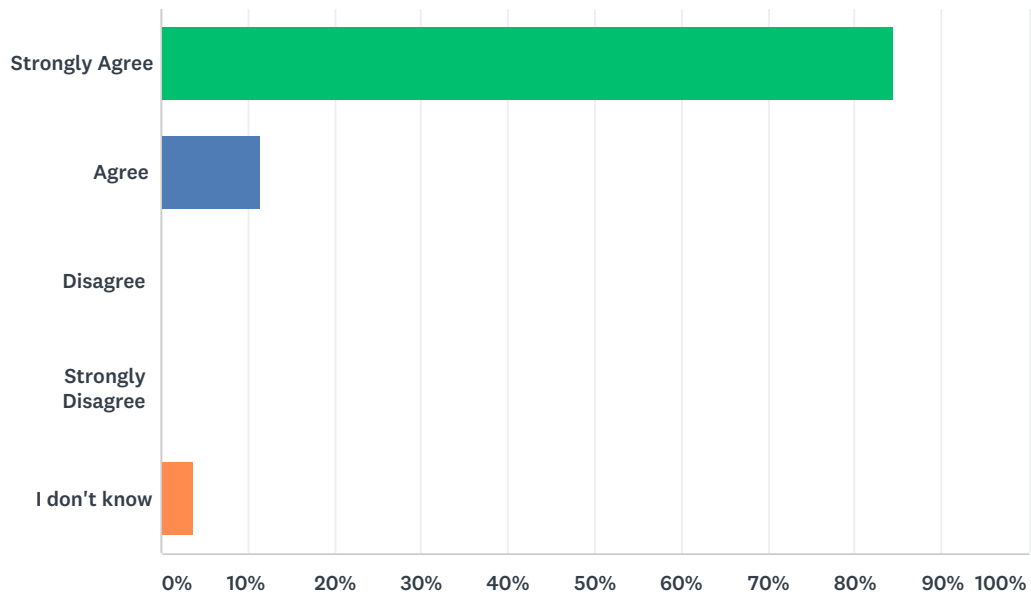
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	76.92%	20
Agree	19.23%	5
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Don't Know	3.85%	1
TOTAL		26

Q5 As a district employee, I have appropriate access to technology that I need in order to do my job.

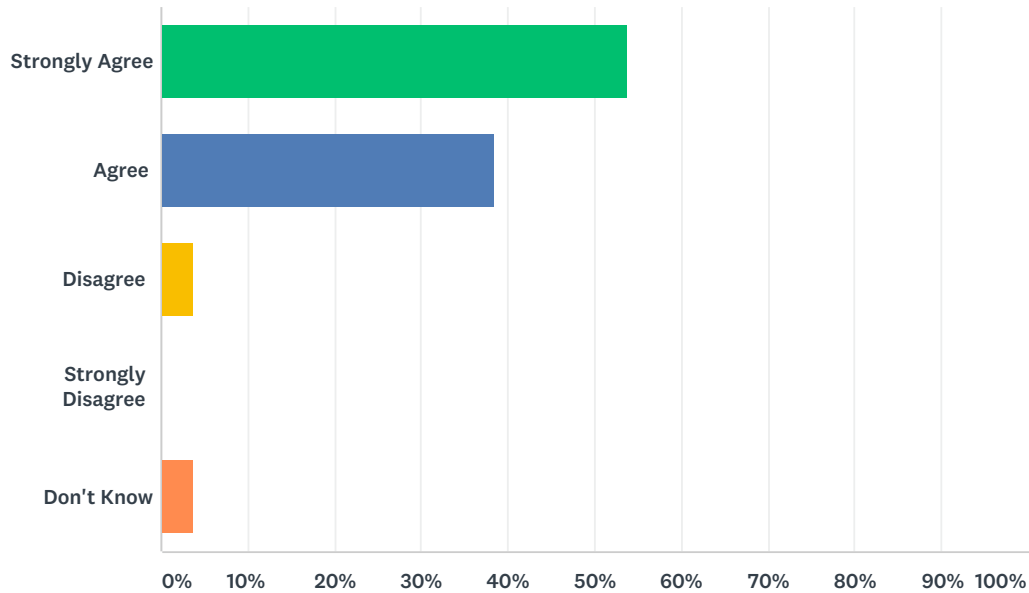
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	84.62%	22
Agree	11.54%	3
Disagree	0.00%	0
Strongly Disagree	0.00%	0
I don't know	3.85%	1
TOTAL		26

Q6 The district technology department updates me on the "big picture" of what the priorities are across the district.

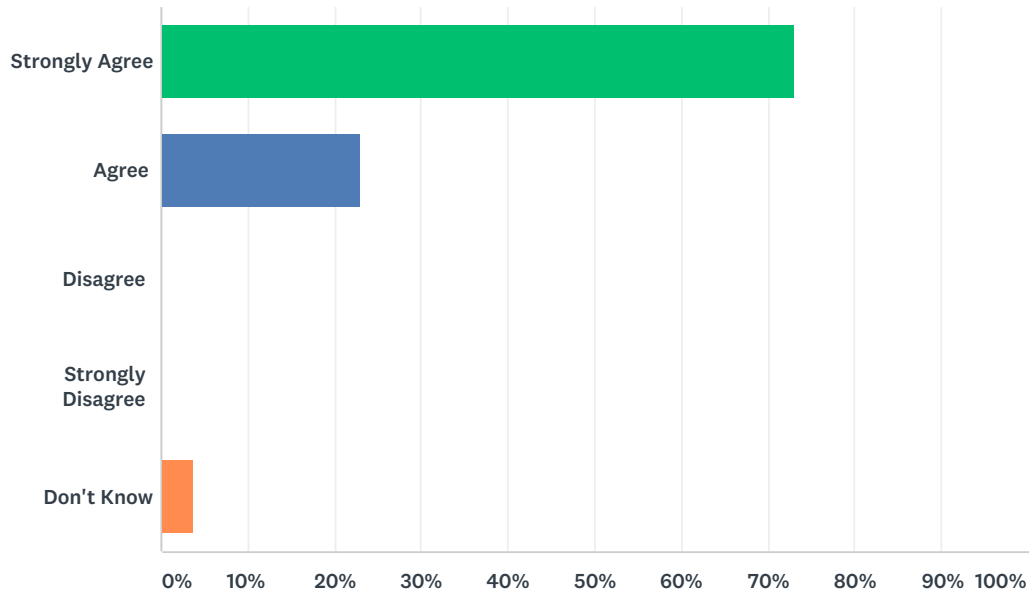
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	53.85%	14
Agree	38.46%	10
Disagree	3.85%	1
Strongly Disagree	0.00%	0
Don't Know	3.85%	1
TOTAL		26

Q7 The district technology department responds to work order requests in a timely fashion.

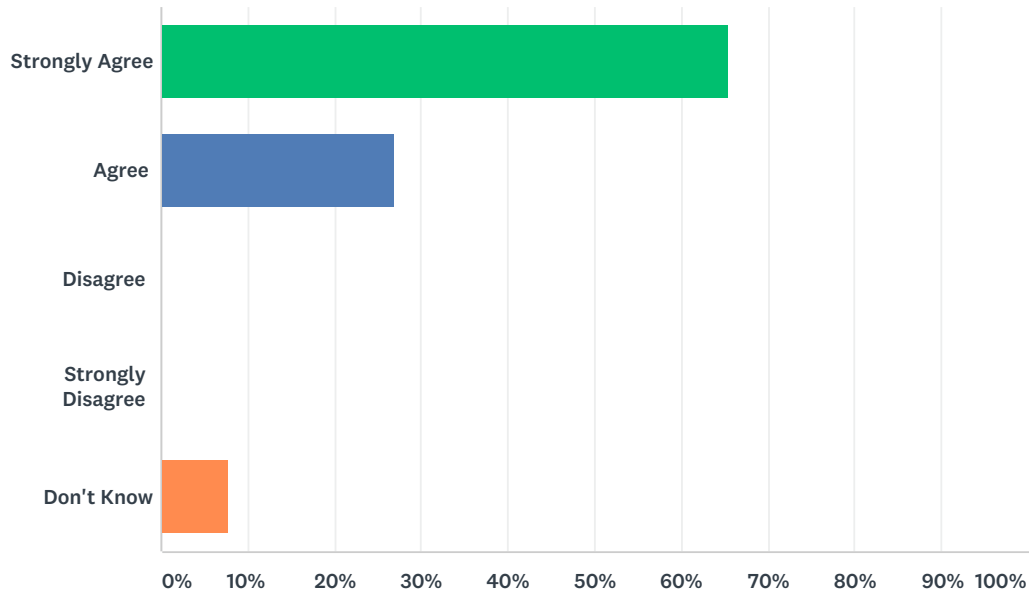
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	73.08%	19
Agree	23.08%	6
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Don't Know	3.85%	1
TOTAL		26

Q8 After requests are addressed, I feel that I am properly notified regarding the status of the request and whether it was resolved or not.

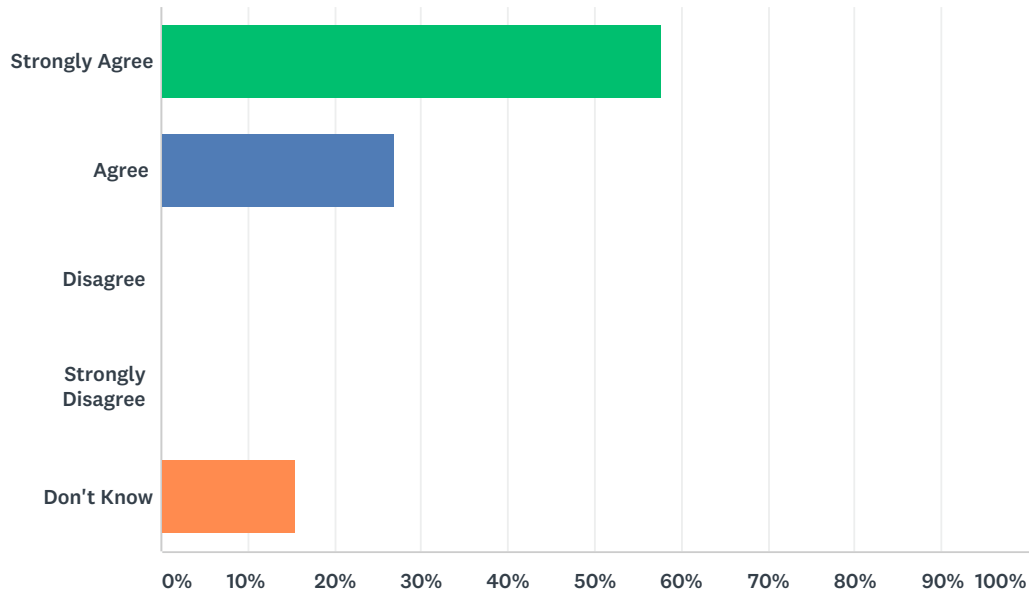
Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	65.38%	17
Agree	26.92%	7
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Don't Know	7.69%	2
TOTAL		26

Q9 The district technology department focuses on the needs of our students when making decisions.

Answered: 26 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	57.69%	15
Agree	26.92%	7
Disagree	0.00%	0
Strongly Disagree	0.00%	0
Don't Know	15.38%	4
TOTAL		26

Q10 What technology services are we doing well?

Answered: 13 Skipped: 13

#	RESPONSES	DATE
1	I appreciate the new laptops for staff!	4/19/2018 2:39 PM
2	Knowledgeable, skilled - always know the answer!	4/18/2018 11:52 AM
3	Staying on top of new technologies	4/17/2018 7:17 AM
4	I have never had a need that has not been met from your team. I could not be more satisfied.	4/16/2018 9:26 PM
5	Love the Tech Hub shortcut on the desktop. Love how quickly you respond. Love how well you communicate.	4/16/2018 3:30 PM
6	ALL Each of you understands customer service within an organization. Never have I heard an account of you "talking down" to a staff member. And, I have repeatedly seen you exceed expectations and meet/beat deadlines. Thank you!	4/16/2018 10:32 AM
7	Very responsive, clear communicators.	4/16/2018 9:32 AM
8	very attentive and always there to help. I appreciate their ability to solve problems for my department and interpret tech terms for our department as needed.	4/16/2018 8:02 AM
9	Customer service	4/16/2018 7:47 AM
10	I feel Like the equipment we have is top notch (laptops) Response to issues is freakyfast	4/15/2018 9:58 PM
11	Customer Service, Solution-Oriented Mind-Set	4/15/2018 6:14 PM
12	Quick response time	4/15/2018 6:10 PM
13	Timely and positive response to requests Going above and beyond to help problem solve and to take care of technology issues	4/15/2018 6:06 PM

Q11 What suggestions do you have for improving district technology services?

Answered: 12 Skipped: 14

#	RESPONSES	DATE
1	Not much!	4/18/2018 11:52 AM
2	Keep doing what your doing.	4/17/2018 7:17 AM
3	Keep us informed of new ideas.	4/16/2018 9:26 PM
4	Finding areas of concern--maybe a survey for each building and then being able to see if there are ways to improve those concerns. This could things like microphones or raptor or....	4/16/2018 3:30 PM
5	I understand Jackie's responsibilities are being shared among remaining members of the tech department. Time will tell if this is the best move. Jackie has been a point person for me over the years, and when a teacher needs a timely response to a Campus question, I generally say, "Call Jackie." Again, I am not sure who assumes the Campus component of her job moving forward; however, I believe Jackie's classroom experiences made her uniquely qualified for the work she did, and teachers felt that...	4/16/2018 10:32 AM
6	Small thing, but feel like the raptor system needed its own station. It was a big deal to our secretaries who are very stretched at this level.	4/16/2018 9:32 AM
7	I'd be interested in a more comprehensive plan for teacher use of chromebooks.	4/16/2018 7:47 AM
8	can we make windows 7 go away?	4/15/2018 9:58 PM
9	Keep up the great work!	4/15/2018 6:30 PM
10	None at this time.	4/15/2018 6:14 PM
11	keep up the good work	4/15/2018 6:10 PM
12	keep doing what you're doing	4/15/2018 6:06 PM