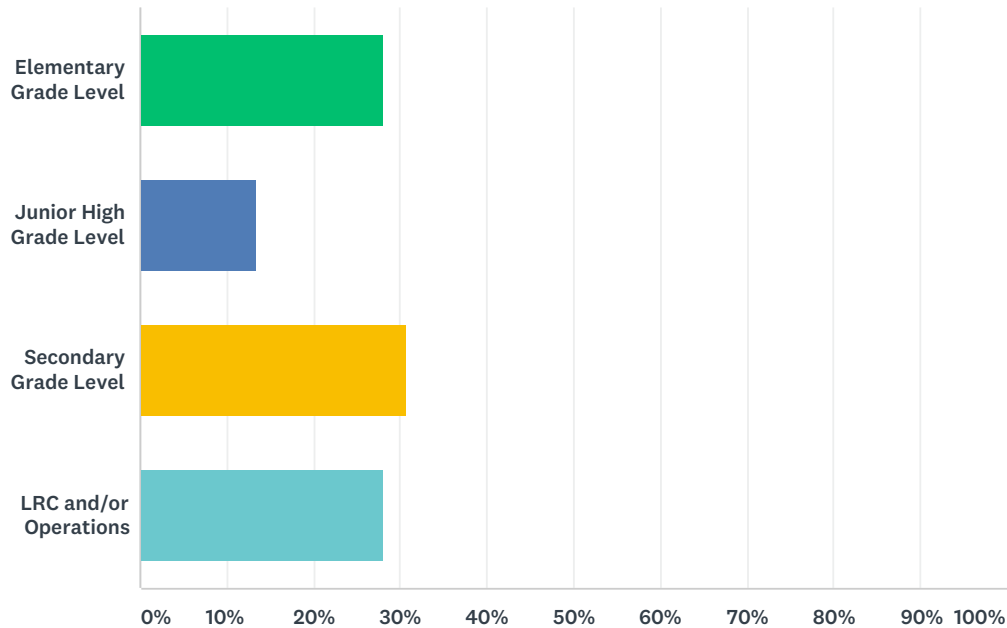


Q1 In what grade level are you home-based?

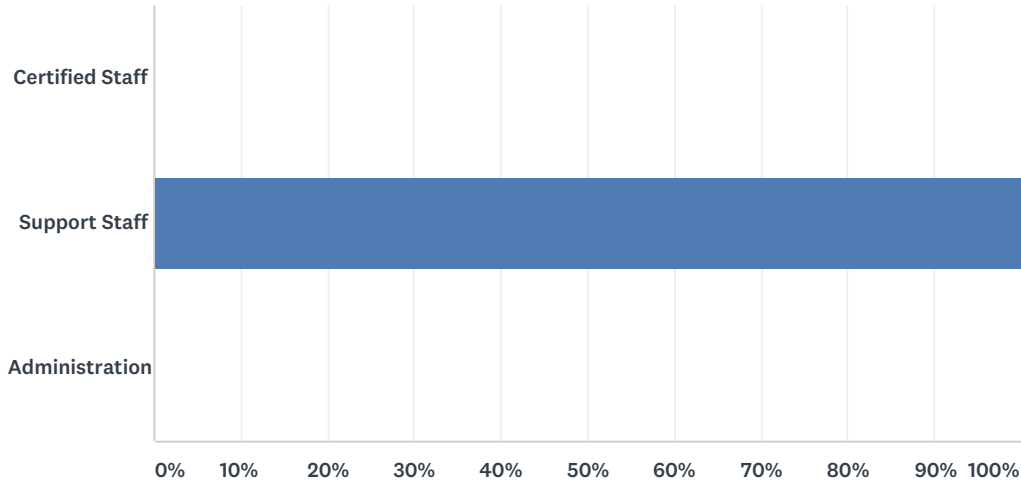
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Elementary Grade Level	28.00%	21
Junior High Grade Level	13.33%	10
Secondary Grade Level	30.67%	23
LRC and/or Operations	28.00%	21
TOTAL		75

Q2 What is your position?

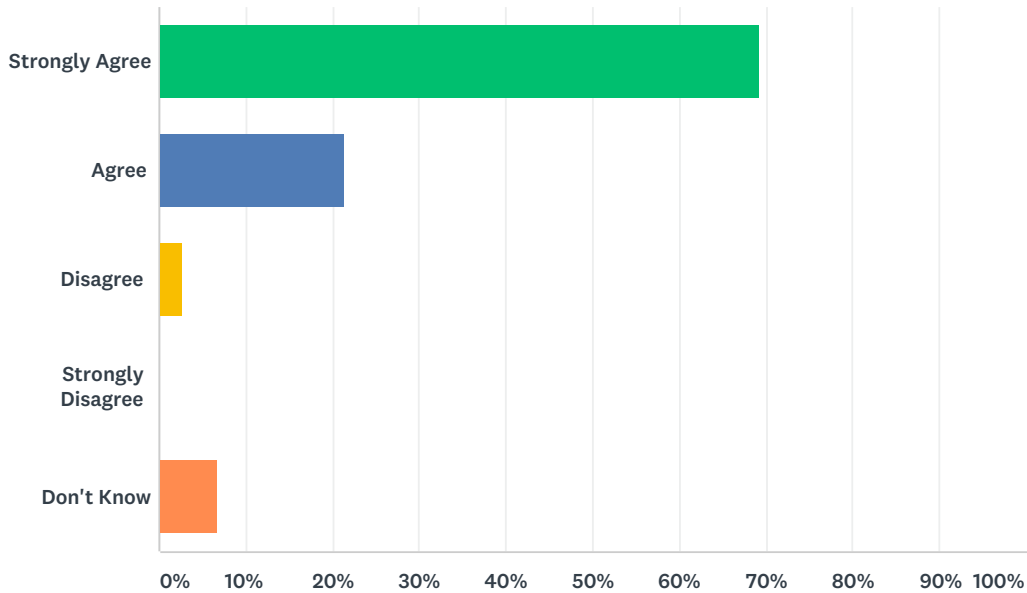
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Certified Staff	0.00%	0
Support Staff	100.00%	75
Administration	0.00%	0
TOTAL		75

Q3 When members of the district technology department visit my building, they are courteous and treat the staff and students with respect.

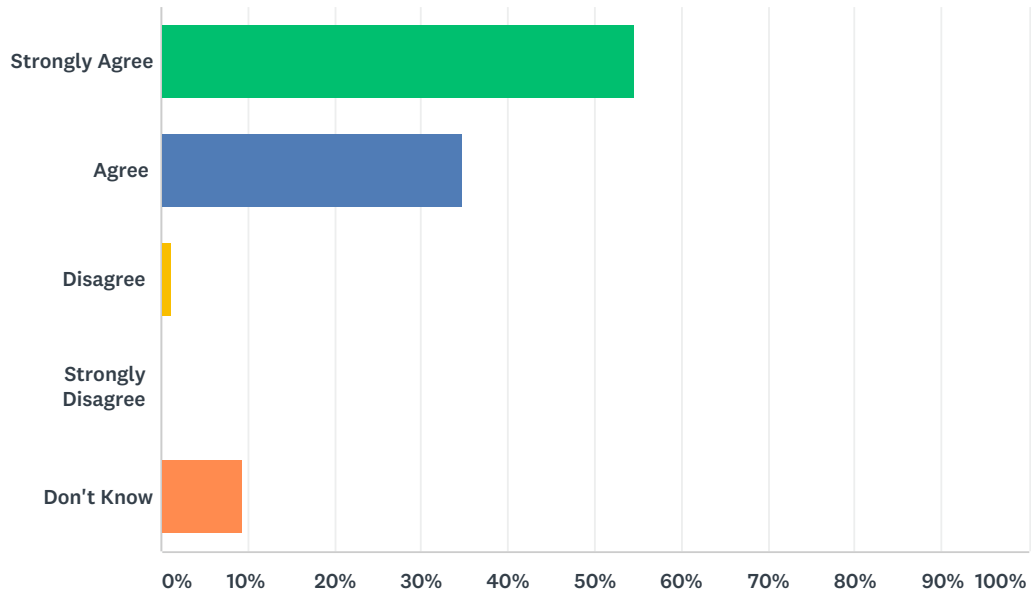
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	69.33%	52
Agree	21.33%	16
Disagree	2.67%	2
Strongly Disagree	0.00%	0
Don't Know	6.67%	5
TOTAL		75

Q4 District technology employees communicate effectively with staff members.

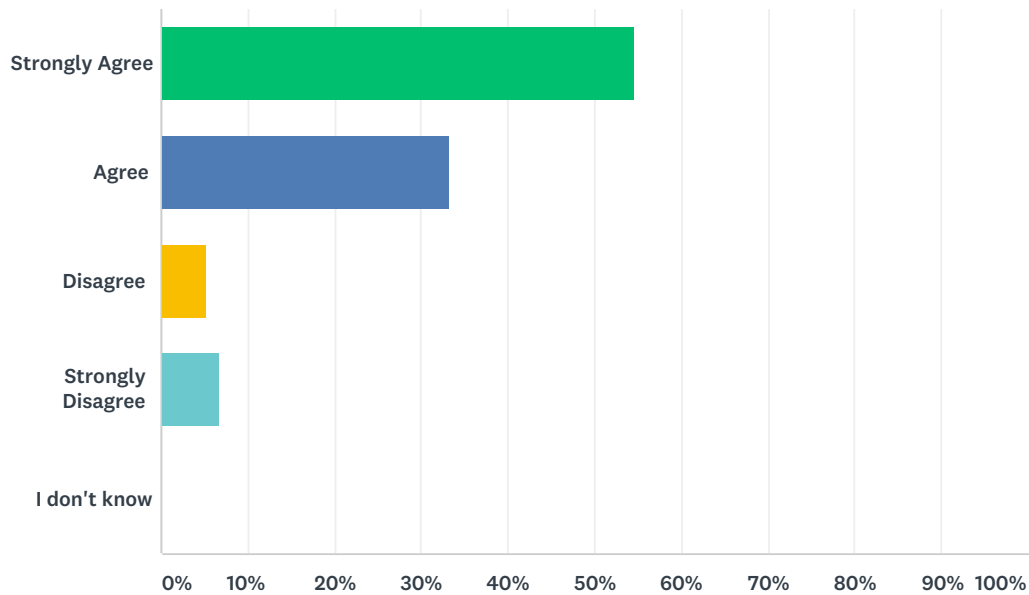
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	54.67%	41
Agree	34.67%	26
Disagree	1.33%	1
Strongly Disagree	0.00%	0
Don't Know	9.33%	7
TOTAL		75

Q5 As a district employee, I have appropriate access to technology that I need in order to do my job.

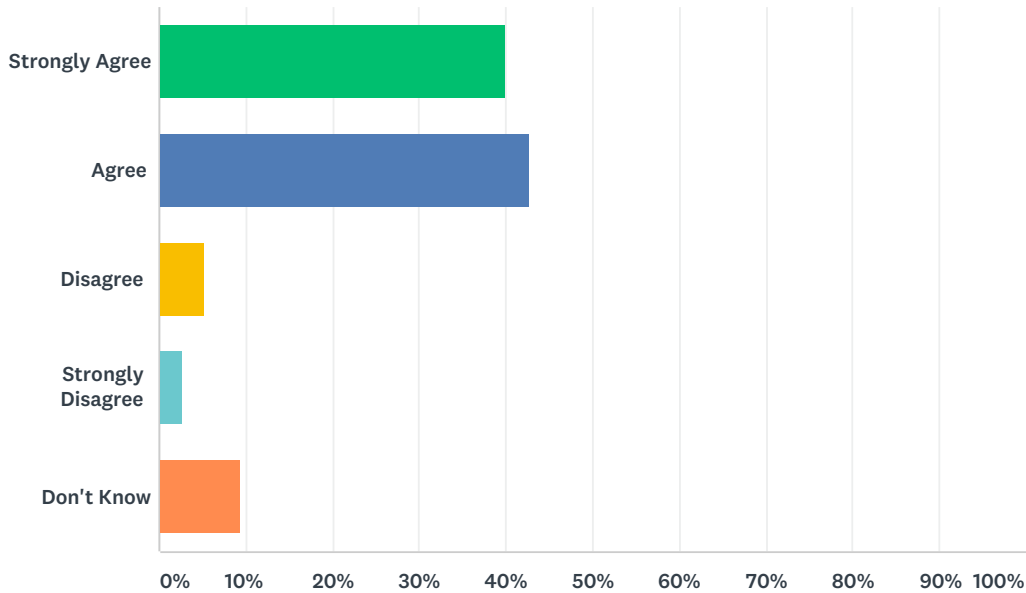
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	54.67%	41
Agree	33.33%	25
Disagree	5.33%	4
Strongly Disagree	6.67%	5
I don't know	0.00%	0
TOTAL		75

Q6 The district technology department updates me on the "big picture" of what the priorities are across the district.

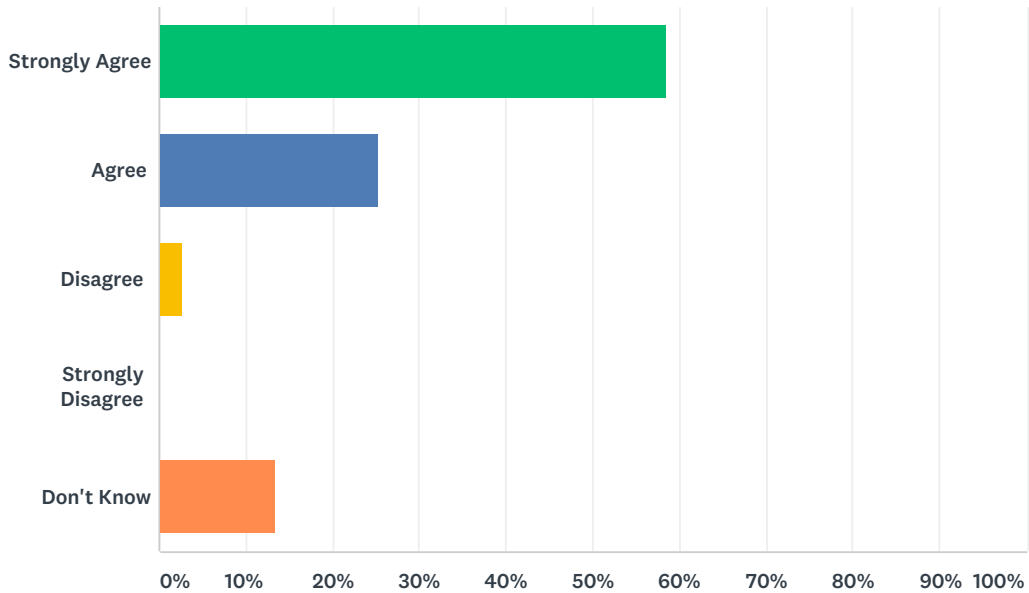
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	40.00%	30
Agree	42.67%	32
Disagree	5.33%	4
Strongly Disagree	2.67%	2
Don't Know	9.33%	7
TOTAL		75

Q7 The district technology department responds to work order requests in a timely fashion.

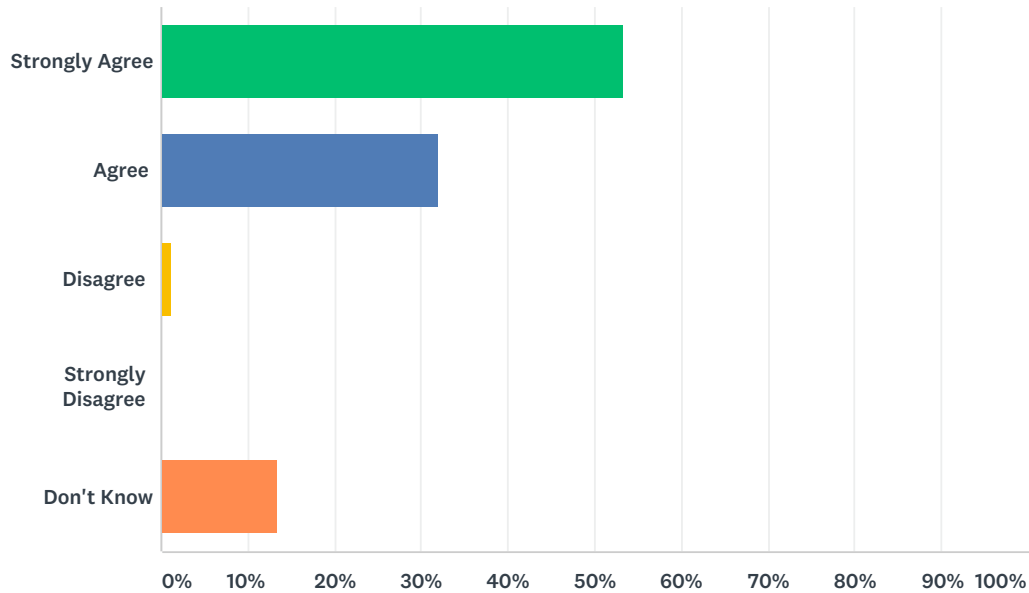
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	58.67%	44
Agree	25.33%	19
Disagree	2.67%	2
Strongly Disagree	0.00%	0
Don't Know	13.33%	10
TOTAL		75

Q8 After requests are addressed, I feel that I am properly notified regarding the status of the request and whether it was resolved or not.

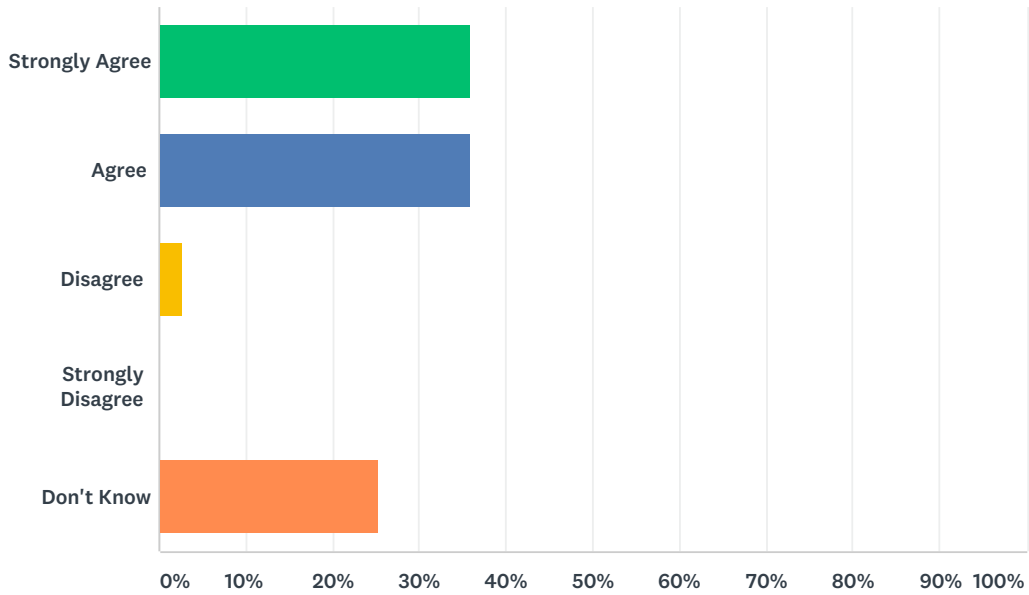
Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	53.33%	40
Agree	32.00%	24
Disagree	1.33%	1
Strongly Disagree	0.00%	0
Don't Know	13.33%	10
TOTAL		75

Q9 The district technology department focuses on the needs of our students when making decisions.

Answered: 75 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	36.00%	27
Agree	36.00%	27
Disagree	2.67%	2
Strongly Disagree	0.00%	0
Don't Know	25.33%	19
TOTAL		75

Q10 What technology services are we doing well?

Answered: 25 Skipped: 50

#	RESPONSES	DATE
1	Very responsive to help tickets.	5/1/2018 3:16 PM
2	Internet support	4/18/2018 11:27 AM
3	Your services are the best!	4/17/2018 12:12 PM
4	Responding quickly to requests Friendly about it Does a great job explaining the problem	4/16/2018 4:09 PM
5	Carl Sundermann is absolutely top notch at his job. Not only is he knowledgeable, he's always striving to be on top of current tech issues and handles any request with consistent professionalism and kindness. I can't speak highly enough about him!	4/16/2018 2:07 PM
6	Brian did a great job helping me out and making things crystal clear.	4/16/2018 1:12 PM
7	The folks who answer the phone at the "Help Desk" are always helpful.	4/16/2018 12:30 PM
8	keeping tech updated and in working order	4/16/2018 11:45 AM
9	Everything. Very prompt on fixing any problems we have.	4/16/2018 11:40 AM
10	Everyone is always helpful and get back with me in a timely manner.	4/16/2018 11:00 AM
11	Carl does a fantastic job of supporting staff with whatever they are trying to get done. I especially appreciate his ability to assess how we learn and to explain things in a way i can understand.	4/16/2018 9:50 AM
12	The service part is great. The guys are always friendly, good with the kids, and come out within a day or sooner.	4/16/2018 9:24 AM
13	Carl is always on top of knowing and doing all of the technology. He is great!	4/16/2018 9:22 AM
14	Carl does a fantastic job of addressing any repairs or concerns I have.	4/16/2018 8:57 AM
15	Everyone is very helpful and issues are addressed quickly. The techs don't ever make me feel "dumb" for asking questions!	4/16/2018 8:54 AM
16	Connection to the network. The technology staff is very efficient and quick in getting everyone up and running. I feel that they are amazing and very knowledgeable in the work that they do. They are time efficient, kind, helpful, and quick. THANK YOU!	4/16/2018 8:26 AM
17	My questions are always address in a very timely fashion. No issue is to small, or treated as significant.	4/16/2018 8:15 AM
18	Repair, upgrading, responding to outages	4/16/2018 8:14 AM
19	Quick response time	4/16/2018 7:56 AM
20	Timely and friendly	4/16/2018 6:25 AM
21	Everything.	4/15/2018 9:52 PM
22	Just being close by and willing to help.	4/15/2018 8:16 PM
23	Always friendly, patient, and helpful.	4/15/2018 6:49 PM
24	Taking care of issues immediately.	4/15/2018 6:04 PM
25	Being available yogic the problems	4/15/2018 6:04 PM

Q11 What suggestions do you have for improving district technology services?

Answered: 13 Skipped: 62

#	RESPONSES	DATE
1	None	4/18/2018 11:27 AM
2	Even in a 1 to 1 environment, students need to print (especially New Tech teams). Students are creating presentation boards or posters or they have art class working with paper projects. Not being able to print from the chromebooks is an issue for students. They don't need to use it often, but when they do, they need a teacher to help them print and a device that connects to a printer. We have a very limited numbers of those devices and a limited number of printers.	4/16/2018 11:45 AM
3	I appreciate the continued support of building needs where we can work together to streamline reports and work together to best serve the families and students.	4/16/2018 9:50 AM
4	Providing support staff with laptop or a computer. Why do 3rd graders have a Chromebook and support staff have nothing	4/16/2018 9:23 AM
5	All employees deserve updated computers	4/16/2018 8:17 AM
6	Besides secretaries, administrators and other supervisors, I would like to see more training made available for support staff. There are "pockets" of people excluded who do not fit in the above mentioned groups, and administrators and supervisors do not pass on information. All persons should be educated equally as we all are providing customer service for each other and our district parents. Deep Equity should start from within as well as outwardly.	4/16/2018 8:15 AM
7	Give support staff access to the technology that the students they are supporting use- perhaps a "Joe PBL" student profile they could log on with	4/16/2018 8:14 AM
8	Access to technology for associates - Our students use Canvas in every single class, so it is helpful as an associate to have access to their assignments, homework, and tests at any time. This should also include after/before school. Checking out a computer on a daily basis is a hassle and they frequently lose battery prior to the end of the school day..	4/16/2018 7:53 AM
9	All you did is perfect for me.	4/15/2018 9:52 PM
10	.?	4/15/2018 8:16 PM
11	The tech guys are GREAT, very responsive. There are certain tech individuals that aren't as responsive and it can get frustrating.	4/15/2018 6:22 PM
12	Provide chromebooks to at least junior high and high school associates. It would make our jobs so much easier if we could access the same info as the students.	4/15/2018 6:04 PM
13	Just having enough staff to help get things back up and running at a reasonable pace	4/15/2018 6:04 PM